

From: [Lisa Clark](#)
To: [Roddy Mackenzie](#); [Janet Carroll](#)
Subject: FW: Alert! Global widespread IT issue
Date: 19 July 2024 09:55:59

For RMC – thanks.

From: CISO Shared Service - HEFESTIS <CISO-SHARE@JISCMail.AC.UK> **On Behalf Of** Steve McIntosh
Sent: Friday, July 19, 2024 8:50 AM
To: CISO-SHARE@JISCMail.AC.UK
Subject: Alert! Global widespread IT issue

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Morning all,

[Planes grounded as mass worldwide IT outage hits airlines, media and banks - BBC News](#)

I am sure that you will have noticed widespread reports of IT issues this morning, with some reports relating to CrowdStrike and Microsoft services. Multiple global sectors have been affected including transport (Airlines, Trains), media (Sky News is off the air) and banks. There is not much information on what is actually happening at this moment but we advise all members to remain alert to service outages and monitor activity closely until we have a greater understanding of what the issues and cause are.

If you experience any issues as a result of this then remember to inform and escalate to the appropriate bodies such as JISC, SC3, NCSC and other relevant parties. We are of course also available to help where we can.

Shields Up!

Cheers,
Steve

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